

Contact

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www.linkedin.com/in/emilianadellarciprete (LinkedIn)
www.bcdtravel.com/it/ (Company)
abruzzo4foodiesblog.wordpress.com (Blog)

Top Skills

Customer Relations
Customer Service
Coordination

Languages

German (Elementary)
Italian (Native or Bilingual)
English (Full Professional)
French (Full Professional)

Certifications

Successful Negotiation: Essential Strategies and Skills

Emiliana Dell'Arciprete

Team Leader @ BCD Travel Italy
Chieti

Summary

Team Leader @ BCD Business Travel Unit

Experience

Wine Business School Tollo
Insegnante
May 2021 - Present (11 months)

Università degli Studi di Teramo
Insegnamento
May 2021 - Present (11 months)

BCD Travel
6 years 10 months
Team Leader
April 2017 - Present (5 years)
Chieti, Italia

Senior Business Travel Consultant
June 2015 - March 2017 (1 year 10 months)
Chieti Area, Italy

L'Intollerante Errante
Blogger
December 2015 - Present (6 years 4 months)

Regione Abruzzo
2 years 7 months
Project Coordinator Abruzzo Smart Ambassador
September 2019 - Present (2 years 7 months)
Pescara, Italia

Abruzzo Smart Ambassador
September 2019 - Present (2 years 7 months)

Pescara, Italia

Abruzzo4foodies

Blogger & Food Guide in Abruzzo

September 2012 - Present (9 years 7 months)

Bloggng about food and travel related topics of Italy's best hidden region, Abruzzo4foodies offers tailored culinary tours to foreign travellers visiting Abruzzo the greenest region of Europe. Committed to provide an outstanding service.

Summeat Festival

Blogger & Media Coordinator

March 2018 - April 2018 (2 months)

Pescara, Italia

As Blogger & Media Project Coordinator my role is to engage local bloggers and media and get them involved into the food event. Attending to Summeat, bloggers will interact with the regional food industry and create future opportunities for business and partnership.

TTG Italia

Group Leader Food & Wine Cluster @ TBD Italy

April 2014 - April 2016 (2 years 1 month)

Rimini Area, Italy

My role at TBDI is to select food & wine bloggers around the world and connect them with the travel industry attending to TTG Incontri (Italy's biggest travel fair). I help them create mutually beneficial business opportunities.

ToursByLocals

Culinary Tour Guide

November 2013 - March 2016 (2 years 5 months)

As a ToursByLocals affiliated partner, Abruzzo4foodies will be offering a variety of culinary tours of Abruzzo including unusual itineraries that reflect travellers' interest to discover the authentic character of Italy's best kept secret.

Paesaggi d'Abruzzo

Coordinatore progetti speciali

September 2015 - November 2015 (3 months)

Westchester Italian Cultural Center - New York

Project coordinator of "Abruzzo & Molise, Yesterday and Today 2015" photography exhibition at the Westchester Italian Cultural Center (New York)

Seneca S.p.A.

14 years 11 months

Team Leader

February 2015 - May 2015 (4 months)

Guardiagrele

Senior Business Travel Consultant

January 2012 - May 2015 (3 years 5 months)

Italy

Assistenza clienti

July 2010 - December 2011 (1 year 6 months)

Italy

Complaints management, operational issues management, data recording and monitoring. Conflicts prevention, data analysis, development and implementation of customized solutions. Strategic consultancy to Operations, Sales and Account management. Identification of internal training gaps, development of long-term training projects, HR training delivery. Development of CRM guidelines. Comprehensive database management and costs monitoring.

Business Travel Consultant

July 2000 - July 2010 (10 years 1 month)

Business & Leisure travel consultant, management of group travels, VIP management and assistance, emergency service, expert consultant in international destinations, participation in trade fairs, business relationships.

blogAway

Sponsor Coordinator @ Lets BlogAbruzzo

March 2013 - June 2013 (4 months)

Santo Stefano di Sessanio (AQ, Abruzzo)

Temporary sponsor co-ordinator at Let's Blog Abruzzo, 1st Food & Travel Blogger Weekend in Italy's rocky heart www.letsblogabruzzo.com

Cambridge School of English

Teacher of English Language & Literature

November 2007 - June 2008 (8 months)

Italy

Teaching of English language, grammar & literature to primary & secondary school students.

Education

Università degli Studi 'Gabriele d'Annunzio' di Chieti
Graduation, Foreign Languages & Literatures · (1995 - 2004)

Liceo Linguistico

Maturità Linguistica, Lingue e letterature straniere · (1990 - 1995)